

ACE E-NEWSLETTER

Right Care, Right Time, Right Place



INTERAGENCY MEETINGS

Hunter ACE Interagency

Date: Tuesday 10 April, 2018

Time: 10:30 am – 12:00 pm

Venue: Maitland Hospital

RSVP: lyndal.hawke@hnehealth.nsw.gov.au

Tomaree ACE Interagency

Date: Thursday 10 May 2018

Time: 9:00 am – 12:00 pm

Venue: Harbourside Haven

RSVP: 26 April 2018

agedcare@hunterprimarycare.com.au

Newcastle ACE Interagency

Date: Thursday 17 May 2018

Time: 9:00 am – 12:00 pm

Venue: Belmont District Hospital

RSVP: 3 May 2018

agedcare@hunterprimarycare.com.au

Manning ACE Interagency

Date: Thursday 24 May 2018

Time: 09:30 am – 12:30 pm

Venue: Estia Taree

RSVP: 10 May 2018

agedcare@hunterprimarycare.com.au

Armidale ACE Interagency

Date: Wednesday 30 May 2018

Time: 09:00 am – 12:00 pm

Venue: Armidale Hospital

RSVP: 16 May 2018

agedcare@hunterprimarycare.com.au

Tamworth ACE Interagency

Date: Thursday 31 May, 2018

Time: 09:00 am – 12:00 pm

Venue: Uniting McKay House / Alblas Lodge

RSVP: 17 May 2018

agedcare@hunterprimarycare.com.au



Telehealth commences at John Hunter Hospital

ACE at John Hunter Hospital ED has commenced Telehealth, with two large Residential Aged Care Facilities, Uniting Koombahla and Hawkins Village which provide 240 residential aged care beds between them. Carla Sunner, ASET nurse at JHH has led the project.

Moving the program from a phone call to visual telehealth has been shown to improve clinical handover, care coordination and support to far site nursing staff. This move follows the successful pilot project in Belmont Hospital in 2017 that won the HNE Excellence Award for Transforming Healthcare.

In partnership with RACFs, GP Access and consumers, ACE telehealth will be rolled out to all facilities in the JHH catchment over the coming 2 years. An evaluation will also be undertaken throughout the implementation. This program and implementation shows JHH, Hunter New England Health and RACF staff's commitment to innovation and improving patient care, coordination and communication through utilising available technologies.

Upcoming topics:

Flu Preparedness
Palliative Care Project

Yellow transfer envelopes can be requested through the agedcare email.

Purchase ISBAR pads via PayPal:

hunterprimarycare.com.au/general-health/aged-care-emergency-service/isbar4ac-clinical-handover-form/

CONTACT US

ACE Service

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HealthPathways:
hne.healthpathways.org.au

Dementia Training

Dementia Essentials (CHCAGE005 Provide support to people living with dementia) is accredited training which is fully funded by the Australian Government.

This training is suitable for all staff providing support to people living with dementia and their carers.

The training is 3 days of 6 hour workshops which can be delivered at the Residential Aged Care Facility or staff can attend at the regional office in Hamilton.

Enquires about education:
Email: nsw.education@dementia.org.au
Call: 02 8875 4651
Visit dementia.org.au/CDL or email:
Christine.Dunbar@dementia.org.au

Suicide Prevention Online Training

As part of LifeSpan Newcastle, the first trial site for a new evidence-based model for integrated suicide prevention, a short online suicide prevention course called QPR is being rolled out.

QPR stands for Question, Persuade, and Refer. The course is designed to help people recognise the warning signs of a suicide crisis and know how to respond in an emergency mental health situation. It has been shown to increase knowledge about suicide, as well as improve skills and confidence in responding to mental health crisis situations.

QPR online is available for \$10 per person, offering a substantial discount from the regular price of \$39. You can purchase licenses to access QPR from:

Lifelinehunter.org.au/training/welcome-to-skills-for-life.html
Everymind.org.au/programs/lifespan-newcastle/suicide-prevention-education-and-training

For more information contact LifeSpan Newcastle Coordinator: Tegan Cotterill Phone: 49246900
tegan.cotterill@hnehealth.nsw.gov.au

Advanced Care Planning

Dr Carolyn Hullick, ACE Clinical lead, and researchers from HMRI are preparing a research grant that will look at how we can improve the quality and take up of advanced care planning in aged care homes.

The research collaboration includes lawyers, physicians, health services researches and nurses. For more information, email: Carolyn.hullick@hnehealth.nsw.gov.au

