

ACE E-NEWSLETTER

Right Care, Right Time, Right Place

INTERAGENCY MEETINGS

Hunter ACE Interagency

Date: Tuesday 21 August, 2018

Time: 10:30 am – 12:00 pm

Venue: Maitland Hospital

RSVP: Monday 13 August, 2018

lyndal.hawke@hnehealth.nsw.gov.au

Tomaree ACE Interagency

Date: Thursday 8 November 2018

Time: 9:00 am – 12:00 pm

Venue: Harbourside Haven

RSVP: Monday 29 October, 2018

agedcare@hunterprimarycare.com.au

Newcastle ACE Interagency

Date: Thursday 15 November 2018

Time: 9:00 am – 12:00 pm

Venue: Fronditha Care

RSVP: Monday 5 November 2018

agedcare@hunterprimarycare.com.au

Manning ACE Interagency

Date: Thursday 22 November 2018

Time: 09:30 am – 12:30 pm

Venue: Estia Taree

RSVP: Monday 12 November 2018

agedcare@hunterprimarycare.com.au

Armidale ACE Interagency

Date: Wednesday 28 November 2018

Time: 09:00 am – 12:00 pm

Venue: Autumn Lodge

RSVP: Monday 19 November 2018

agedcare@hunterprimarycare.com.au

Tamworth ACE Interagency

Date: Thursday 29 November, 2018

Time: 09:00 am – 12:00 pm

Venue: Eloura Quirindi

RSVP: Monday 19 November 2018

agedcare@hunterprimarycare.com.au

Influenza Preparedness

Influenza and other respiratory viruses can lead to widespread outbreaks of respiratory illness in residential aged care homes. The World Health Organisation classifies RACFs as high-risk sites for influenza, for both the residents and the staff. This is because of the environment of communal living which facilitates the spread of influenza. Influenza infections can be spread directly through the air, from the infected droplets released when patients cough or sneeze, or indirectly when people touch surfaces that have been contaminated by infected droplets.

Two steps that may assist with preventing an outbreak are:

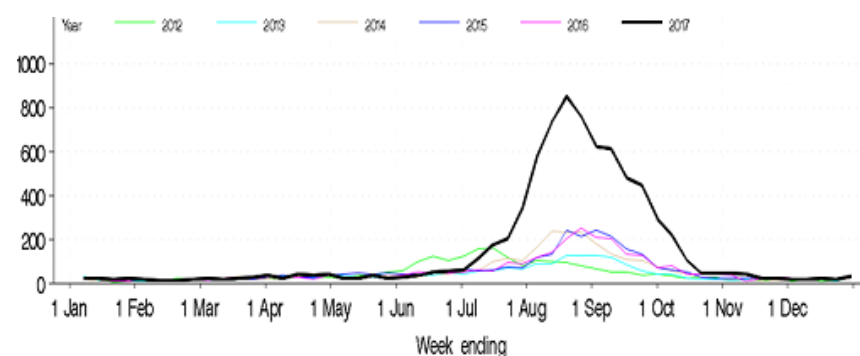
1. Vaccination is the most effective tool for preventing influenza. The aim is for at least 95% of both residents & staff to be vaccinated. All staff should be vaccinated and encourage all regular visitors and contractors to also be vaccinated.
2. Establish a system to screen all staff & visitors to prevent the virus from entering the facility.

At the recent Interagency meetings, the focus included "Influenza Preparedness and Staff Vaccination: what are the enablers & barriers". Go to the ACE website to access the presentations. HNELHD Population Health provided an update on preparing for influenza outbreaks and recognizing and responding to outbreaks when they occur.

See below:

- Flu-Info Kit - Outbreak Coordinator's Handbook
- Guidelines for the Prevention, Control and Public Health Management of Influenza Outbreaks in Residential Care Facilities in Australia.

Weekly ED visits for influenza-like-illness admitted 1 Jan – 8 Jul, 2018 (black line), compared with the 5 previous years (coloured lines).



www.health.nsw.gov.au/Infectious/reports/Pages/CDWR.aspx

Upcoming topics:
Frailty

Yellow transfer envelopes can be requested through the agedcare email

CONTACT US

ACE Service

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1300 223 555

Admin - 4935 3026
Mon-Fri - 8 am to 4 pm

Email:
agedcare@hunterprimarycare.com.au

Web:
ace.healthpathways.org.au
hunterprimarycare.com.au

HealthPathways:
hne.healthpathways.org.au

Advanced Care Planning Prevalence Study

Advance Care Planning Australia is inviting GP clinics, aged care providers and hospitals to participate in the National Advance Care Directive Prevalence Study 2018.

If you are interested in contributing to ground-breaking research, then this is a great way to get involved.

For free online learning in advance care planning visit Advance Care Planning Australia Learning.

Dementia Education

1. Understanding Dementia MOOC

Participants will gain an increased knowledge of dementia, including its causes, symptoms and ways of responding to the needs of people living with the condition.

Enrolments are open now for the 7-week course, starting on 10th July. Visit mooc.utas.edu.au/sign-up

2. Preventing Dementia MOOC

The Preventing Dementia MOOC is a free and fully online course providing the latest evidence on what is known about dementia prevention.

For more information: mooc.utas.edu.au/courses/preventing-dementia-2018-10

3. Dementia Australia App – Pain

Dementia Support Australia has rolled out innovative electronic pain assessment tool. The app that reads pain levels in people who can no longer communicate. It will be used to support people living with dementia, speeding up diagnosis and treatment and improving the quality of lives.

The Painchek App is a secure, validated, TGA approved medical device that uses artificial intelligence and smartphone technology to visually analyse facial expressions, assess pain levels in real time, and update medical records in the cloud.

To download: Go to the APP store and search: **Painchek**

World Elder Abuse Awareness Day

15 June 2018

World Elder Abuse Awareness Day was kicked off by Hon Tanya Davies MP, Minister for Ageing who launched 18 video resource kits available

at: seniorsrightsservice.org.au/resource_kits

When is it okay to withhold or withdraw life-sustaining medical treatment?

Making this decision can be difficult, but knowing the law can give you confidence and support.

The ELDAC Legal Toolkit explains in simple, easy-to-understand language what you need to know, provides a case study example, and busts some of the myths surrounding this area of decision-making.

ISBAR PADS

Don't forget to order your ISBAR Pads!

You will need to visit the Hunter Primary Care website and pay via PayPal:

hunterprimarycare.com.au/general-health/aged-care-emergency-service/isbar4ac-clinical-handover-form/

My Health Record

The Australian Government is expanding My Health Record for all Australians in 2018. More than five million Australians already have a My Health Record, which provides a summary of their key health information, delivering better health outcomes for patients and their treating doctors and specialists.

Every Australian will be offered a My Health Record unless they choose not to have one during the three month opt out period that will run from 16 July to 15 October 2018.

The My Health Record system and opt out process has the full support of all state and territory governments and peak health bodies, including the AMA, the RACGP, Pharmacy Guild of Australia, Pharmaceutical Society of Australia, Australian Healthcare and Hospitals Association and the Consumers Health Forum.

Hunter New England and Central Coast Primary Health Network (HNECCPHN) is providing support to help GPs and other healthcare providers use My Health Record. Our Digital Health team can provide information, education and training to healthcare staff including Aged Care facilities. We can also provide collateral to inform your patients, such as brochures, fact sheets and posters. For more information please contact Erica Darby on 0447 049 159 or edarby@hneccphn.com.au

Please see the below link which gives full details to the process of registering and how to login into the My Health Record provider portal:

www.myhealthrecord.gov.au/for-healthcare-professionals/howtos/access-my-health-record-using-provider-portal

For further information or help to on how to register contact Roslyn.Barker@hnehealth.nsw.gov.au

There has been feedback regarding Patient Transport Services (PTS) and Facility Staff not being aware of how to provide feedback to the PTS State Team. PTS has recommended that you speak to them on 1300 233 500 regarding clinical issues or (02) 9685 4545 or email PTS@health.nsw.gov.au

Meet Roslyn

I would like to introduce myself as the new Aged Care Emergency (ACE) CNC Hunter New England LHD. My name is Roslyn Barker. I am a Registered Nurse and have worked in Health for 35 years.

I originally completed my training in Tamworth, and moved to Newcastle and have worked in Operating Theatres, Mental Health, Clinical Redesign, Accreditation, Patient Flow, Aged Care, Palliative Care and executive management roles. I previously worked with the ACE Service, Hunter Primary Care and I am excited to return and be part of ACE again. I look forward to meeting with you. Contact: Aged Care Emergency (ACE) office (02) 4985 5549 or mobile 0411 281 879 and email Roslyn.Barker@hnehealth.nsw.gov.au